

West River Cooperative Telephone Company

## Calling on You

# Stay Safe while you Surf!

Keep up to date on new scams through ISP Alerts. To see some of the scams, please got to www.wrctc. coop and click on "ISP Alerts." You may also click on the "Email Scam Alerts" found in the lower left-hand corner of your 456-2180 sdplains webmail account.



on facebook

facebook.com/WRCTC

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## Appreciation Luncheons

Round up your friends and neighbors and join us for **Appreciation Luncheons** during the month of December!

To show our appreciation, WRCTC and Grand Cleetric will be hosting three luncheons.

Bring your appetite and your questions!

- Lodgepole Hall at Noon on Monday, Dec. 15
- Reva Hall at Noon on Tuesday, Dec. 16
- Lømmon Løgion at 6:00 p.m. on Wødnøsday, Døc. 17





West River Cooperative Telephone Company PO Box 39 • 801 Coleman Ave. Bison, SD 5620 605-244-5213 or 777 www.westrivertel.coop



## National Do Not Call Registry Q&A

Don't let Telemarketers ruin your day!

### Why would I register my phone number with the National Do Not Call Registry?

The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. Once 257-2520 you register your phone number, telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling you.

#### Who manages the National Do Not Call Registry?

The National Do Not Call Registry is managed by the 376-3597 Federal Trade Commission (FTC), the nation's consumer protection agency. It is enforced by the FTC, the Federal Communications Commission (FCC), and state law enforcement officials.

#### How soon after I register will I notice a reduction in calls?

Telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling 788-2248 you.

When I register my phone number, how long until it shows up on the National Do Not Call Registry? After you register, your phone number will show up on the registry by the next day. Telemarketers have up to 31 days to get your phone number and remove it from their call lists.

(continued on page 4)

### win a \$25 visa Gift Card for Christmas!

WRCTC is giving away 12 \$25 VISA Gift Cards for Christmas this year! In order to enter the drawing, please fill out the 374-3306 certificate located bellow and return it to WRCTC, PO Box 39, Bison, SD 57620. You may also register online at www.wrctc.coop. You must be a member of West River Cooperative Telephone Company to

win. Please enter only once.



Deadline to register is December 8, 2014.

| WRCTC VISA                                   | GIFT CARD | REGISTRATION |  |
|--|-----------|--------------|--|
| Name:  |           |              |  |
| Address:                                     |           |              |  |
| City:  | State:    | Zip:         |  |
| Phone Number:                                |           |              |  |
| Mail to WRCTC • PO Box 39 • Bison, SD 57620. |           |              |  |

#### From the Mailbox

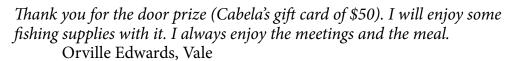
WRCTC,

Thank you for the mini iPad. I used some of my birthday money for a case. I really enjoy using it.

Sincerely,

Katie Kvale, Bison

Winner of the Kid's iPad Mini





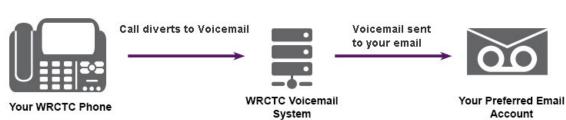
Trevor Fisher, Area Supervisor, recently celebrated 15 years of service with West River Cooperative Telephone Company. Trevor began his career as a Combination Technician on November 15, 1999. He held that position until November 2002, when he became a Journeyman Combination Technician. In May 2003, he was promoted to Central 456-1919 Office Technician and to Lead Central Office Technician in August 2005. In January 2013, he was promoted to Area Supervisor.

Trevor's main job responsibilities consist of the scheduling and supervision of telephone plant

personnel in Bison, Lemmon, Newell and Buffalo. He works with all contractors, orders materials, handles easements and the One-Call database.

Trevor has three children: Chris, Taylor and Caden. He enjoys spending time with his children, 797-4478 fishing, riding horse, camping and riding motorcycle. Congratulations, Trevor!

### Don't Miss an Important Message



For Just \$1 a Month

Have your Voicemail messages sent to your email account! For just \$1/month, you can have your Voicemail messages sent to your preferred email account(s). To add this service, please contact us at 777 or 605-244-5213.







### **Thinking** about a Surveillance System?

If you are considering purchasing a surveillance system, now is the time to do so. Keep an eye on your cows and sheep during calving and lambing season without ever leaving 244-7245 your easy chair. Need more than one camera for other purposes? No problem! We can design a system to meet your needs.

By ordering now, not only will it ensure you have the system before you need it, but it will also save you money in labor costs.

For more information on our camera surveillance systems, please contact us at 777 or 605-244-5213 for a free quote!

#### **New WRCTC Members**

| Bison, M | eadow, S | orum |
|----------|----------|------|
|----------|----------|------|

| Besler, Colt             | 866-4478 |
|--------------------------|----------|
| Harvley, Nathanael       | 788-2832 |
| Sandgren, Thelma         | 244-7759 |
| Shinabarger, Dale & June | 244-5649 |

#### Buffalo, Camp Crook

| Adolph, Lance & Tailynn           | 375-3210 |
|-----------------------------------|----------|
| Brengle, Shayde                   | 375-3491 |
| Bryan, Patrick                    | 375-3495 |
| Gaulke, William & Charlotte Thain | 375-3641 |

#### Lemmon

| Kling, Ashley               | 374-4241 |
|-----------------------------|----------|
| Schweitzer, Grant & Lindsey | 374-4403 |
| Witt, Jerry                 | 374-4404 |

#### Newell

| Harrison, Jessica          | 456-3656 |
|----------------------------|----------|
| Rasmussen, Kevin & Roberta | 456-3748 |

#### **Nisland**

Whitman, Spud 257-2880

## HELP is only a phone call away (24/7 Support)

SDPlains Help Desk 888-464-9513 WildBlue Help Desk 888-212-5370

## Find Your Phone Number

Fifteen telephone numbers were hidden in the November newsletter. Those members who hunted and found their number were: Charles

\$10 bill credit

Verhulst, Reva; Phillip Thornhill, Newell; Brad & Lola Sigvaldsen, Lemmon; Kenny Seieroe, Nisland; Kenneth Paulson, Lemmon; Max Moseley, Camp Crook; Ron Jenson, Ralph; Brent Hulm, Prairie City; Tammy Gjerde, Vale; Justin Day, Meadow. Hidden in this issue are ten new numbers. If you find YOUR number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is December 22, 2014.** 

## HOLIDAY GLOSINGS

WRCTC offices will be closed on the following days:

- Wednesday, December 24th from Noon to 5:00 p.m.
- Thursday, December 25th
- Thursday, January 1st

## National Do Not Call Registry (continued)

## What if I change my mind? Can I take my number off the National Do Not Call Registry?

You can delete your phone number only by calling toll-free 1-888-382-1222 from the telephone number you want to delete. After you contact the registry to delete it, it will be removed from the National Do Not Call Registry by the next day. But 374-5330 telemarketers have up to 31 days to access information about your deletion and add your number back to their call lists, if they choose to.

## I have more than one personal telephone number. How can I register all of those numbers?

You may register up to three telephone numbers (including cell phone numbers) at one time on the National Do Not Call Registry website. You will receive a separate confirmation email for each number you wish to register online. You 375-3367 must open each email and click on the link in each one to complete the registration process. If you have more than three personal telephone numbers, you will have to go through the registration process more than once to register all of your numbers. There is a limit on the number of phone numbers you can register in this manner. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering.

### **How do I get more information about the registry?** You can visit the website for the National Do Not Call

Registry at www.donotcall.gov or call the registry's toll-free number (1-888-382-1222).