

Know someone who could use a "helping hand" or someone who has fallen on hard times? What about an organization needing funds for a new project?
ROUND-UP CAN HELP!

The West River Cooperative Telephone Company's Round-Up Program was designed to help those in need! Just by donating a few pennies every 456-9878 month, you could bring tears of joy to those who have fallen on hard times. If you know of someone who could benefit from this program, please contact one of WRCTC's Round-Up Committee members:

- | | |
|------------------------------------|---------------------|
| • Connie Humble, Newell | 605-456-2763 |
| • Dena Juelfs, Buffalo | 605-375-3656 |
| • Betty Haase, Lemmon | 605-374-5393 |
| • Shawnda Carmichael, Bison | 605-244-7573 |
| • Carolyn Ruff, Vale | 605-456-2524 |
| • Rosemary Dreiske, Lemmon | 605-374-7243 |

If you would like to sign up for the Round-Up Program, please submit the form below, call our office at 605-244-5213, or submit your request online at www.wrctc.coop/contact.

The Power of Change

As a WRCTC member, you have a unique opportunity to support Round-Up, a program that provides financial support to Community members facing hardship or an organization in need of financial support.

GIVE A LITTLE....GAIN A LOT!

By signing this form you authorize WRCTC to Round-Up your telephone bill each month to the nearest dollar. Send this form back with your monthly bill or mail to: WRCTC, PO Box 39, Bison, SD 57620

Name on Account _____

Signature _____

Phone Number _____

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Appreciation Luncheons

WRCTC and Grand Electric co-hosted Appreciation Luncheons in November. Luncheons were held at the Beeler Community Center in Lemmon on November 13; Lodgepole Hall on November 14 and Reva Hall on November 15. Over 150 members joined us for the lunches and a brief presentation regarding the Cooperatives. The 375-3909 Appreciation Luncheons are held to say “Thank You” to our members for their continued support. At each luncheon, two \$25 bill credits were given away. Winners of the bill credits were: Darwin Oliver, Shadehill; Louise Cain, Shadehill; Melody Vliem, Lodgepole; Beverly LeFebre, Lodgepole; Karen Wilkinson, Reva and Teddi Carlson, Bison. A special “Thank You” to all the individuals who prepared the wonderful meals at each location.



TOP LEFT: Teddi Carlson, Bison, won the \$25 bill credit from WRCTC and Karen Wilkinson, Reva, won the \$25 bill credit from Grand Electric. **MIDDLE LEFT:** Beverly LeFebre, Lodgepole, and Melody Vliem, Lodgepole, won the Grand Electric \$25 bill credits. **MIDDLE RIGHT:** Manager Colle Nash visits with the crowd in Lemmon. **BOTTOM LEFT:** At the Lemmon Appreciation Luncheon, Darwin Oliver, Shadehill won the \$25 bill credit from WRCTC and Louise Cain, Shadehill, won the \$25 bill credit from Grand Electric.

Statement of Nondiscrimination

West River Cooperative Telephone Company is an equal opportunity provider and employer.

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs).

Remedies and complaint filing deadlines vary by program or incident.

Person with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov

USDA is an equal opportunity provider, employer, and lender.

National Do Not Call Registry Q&A

Don't let Telemarketers ruin your day!

Why would I register my phone number with the National Do Not Call Registry?

The National Do Not Call Registry gives you an opportunity to limit the telemarketing calls you receive. Once you register your phone number, telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling you.

Who manages the National Do Not Call Registry?

The National Do Not Call Registry is managed by the Federal Trade Commission (FTC), the nation's consumer protection agency. It is enforced by the FTC, the Federal Communications Commission (FCC), and state law enforcement 374-5425 officials.

How soon after I register will I notice a reduction in calls?

Telemarketers covered by the National Do Not Call Registry have up to 31 days from the date you register to stop calling you.

When I register my phone number, how long until it shows up on the National Do Not Call Registry?

After you register, your phone number will show up on the registry by the next day. Telemarketers have up to 31 days to get your phone number and remove it from their call lists.

What if I change my mind? Can I take my number off the National Do Not Call Registry?

You can delete your phone number only by calling toll-free 1-888-382-1222 from the telephone number you want to delete. After you contact the registry to delete it, it will be removed from the National Do Not Call Registry by the next day. But telemarketers have up to 31 days to access information about your deletion and add your number back to their call lists, if they choose to.

I have more than one personal telephone number. How can I register all of those numbers?

You may register up to three telephone numbers (including cell phone numbers) at one time on the National Do Not Call Registry website. You will receive a separate confirmation email for each number you wish to register online. You must open each email and

click on the link in each one to complete the registration process. If you have more than three personal telephone numbers, you will have to go through the registration process more than once to register all of your numbers. There is a limit on the number of phone numbers you can 788-2838 register in this manner. If registering via telephone, you can register only one number at a time and you must call from the telephone number you are registering.

How do I get more information about the registry?
You can visit the website for the National Do Not Call Registry at www.donotcall.gov or call the registry's toll-free number (1-888-382-1222).

Anniversaries



COLLE NASH recently celebrated his 40th anniversary with Grand Electric and West River Cooperative Telephone Company. Colle began his career with the Cooperatives as an Apprentice Combination Man for WRCTC in 1978. He was promoted throughout the years to Journeyman Combination Man in 1983, Telecommunications Area Supervisor in 1993, Manager of Telecommunications Services in 1997 and Director of Operations in 2008. Colle was promoted to General Manager/CEO of Grand Electric and WRCTC on July 19, 2016.

Colle graduated from Timber Lake High School and attended one year at USD in Springfield where he studied electronics. Colle and his wife, Penny, have two children, Sara and Drew. In 244-7186 his spare time, Colle enjoys golfing, fishing and spending time with his family. Congratulations, Colle!



TYRELL ELLINGSON celebrated his 15th Anniversary with WRCTC. Tyrell started working for WRCTC in November 2003 as a Combination Technician. In 2005, Tyrell was promoted to Area Journeyman Combination Technician. Some of his responsibilities include installation and maintenance of services and 374-9690 plant within the Lemmon area.

Tyrell graduated from Bison High School in 2001 and from Mitchell Technical Institute in 2003. Tyrell has 972-4458 three boys, Tyler, Trevor and Caleb. In his spare time, Tyrell enjoys hunting and spending time with his family and friends. Congratulations, Tyrell!



Cooperative Day for Kids Held

Cooperative Day for Kids was held during “Cooperative Month” (October). Many 788-2952 local schools operate on a four day school week, enabling us to hold the event on Friday, October 26th and the Halloween theme was incorporated into the event. Thirty children attended the event. A costume contest was held with winners listed below.



Costume Contest Winners: Scarecrow (Colt Kopren, Bison); The Pirate (Erik Anderson, Shadehill); The T-Rex (Greyson Eggebo, Prairie City); The Dragon (Preia Chandler) and Paw Patrol (Kinley Sander Prairie City).



Kova Sacrison decorating a door hanger.



Mike Stadler demonstrating the importance of safety around electricity.

New WRCTC Members

Bison, Meadow, Sorum

Kreamer, Kaley & Kelly 866-4547

Newell

Jones, Bonnie 456-3318

Nisland

Spurs Saloon & Steak House 257-2929
(new ownership)

SECURE PAY

Make a payment on your bill
over the phone using a
debit/credit card or check.

Available 24/7!

844-252-5267

Find Your Phone Number

Ten telephone numbers were hidden in the November newsletter. Those members who hunted and found their number were: Betty Terrill, Vale; Stan Lewis, Nisland; Gary Timm, Newell; Jerry Fero, Meadow; Joan Schnell, Lemmon and Roger Page, Buffalo. Hidden in this issue are ten new numbers. If you find YOUR number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count. **Deadline is December 20, 2018.**

\$10
bill credit

RemitPlus

West River Cooperative Telephone Company recently implemented a new way we process payments called RemitPlus. With this comprehensive electronic check scanning and payment posting solution, we have reduced manual payment processes. The main difference with this system is that 456-2278 when you pay with a check, it will show as ACH. On your bank statement or on your online banking platform, you will also notice your payment is processed much quicker.

Winners of the Cooperative Christmas Drawing!

We celebrated "Christmas in October" in 257-2641 honor of Cooperative Month! We gave away 10 \$50 bill credits to say "THANK YOU" to our members! The winners of the bill credits are below.

WINNERS OF THE \$50 BILL CREDITS:

Kevin Hampton, Nisland
Larry Blankenbaker, Buffalo
Dwight Sabo, Reva
Dewayne Carr, Prairie City
Brandi Baysinger, Bison
Raymond Jackson, Lemmon
Tom Bowen, Newell
Ron Haigh, Vale
Jessica Fried, Bison
Janice Alden, Newell

Congratulations!



**WRCTC offices will be closed
on the following days:**

- **Monday, December 24**
- **Tuesday, December 25**
- **Tuesday, January 1**

*Merry Christmas
& Happy New Year!*