

IMPORTANT

Authorized User Information

Effective December 8, 2007, the FCC implemented rules to protect the privacy of information contained in your telephone account with West River Cooperative Telephone Company. **The new rules allow us to discuss account information only with the person(s) listed on the account.** Also, we must authenticate you (confirm your identity) before sharing account information. Authentication will be done by asking you two questions pertaining to your account that only you, as the account holder, would know.

If your account is listed **ONLY** in your name, you might want to consider adding another name if appropriate (e.g. a spouse or relative). If you are a parent or individual that relies on someone else to discuss account changes, payments or any other account data with our company, you will need to have the person's name added to our records as an authorized person for discussing information and making changes to your account.

Please Update My Account Information

First Name Last Name

Yes, I would like to add the following as an authorized name(s) to my account.

Additional Name

Additional Name

I authorize the above name(s) to obtain information or make changes to the following Telephone Number(s).

Phone Number Phone Number

Authorized by _____ Date
(Signature of current account holder)

Please return completed form to: WRCTC • PO Box 39 • Bison, SD 57620