



Four Seasons = Four \$50 Winners!

We are looking for the Four Seasons (Spring, Summer, Fall & Winter) for the 2020 WRCTC Directory. The photos can be of your favorite person, place or thing! They just need to represent one of the four seasons!

Submit your pictures to reggebo@wrctc.coop or mail them to WRCTC, % Rachel Eggebo, PO Box 39, Bison, SD 57620.

Deadline to enter the 2020 Directory Photo Contest is **August 16, 2019.**

Contest Rules can be found on page 2.

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2020 Directory Contest Rules

Four Seasons = Four \$50 Winners

PHOTO CONTEST RULES: *The photo must be an original taken by a WRCTC member. If the photo contains a person who is highly recognizable and it is chosen as a winner, a picture permission form must be signed by the individual. If the subject is under 18 years of age, a parent/guardian must sign prior to receiving the money. Each customer may submit THREE photos. Photos 866-*

4665 may also be submitted on a computer disc or e-mailed as a jpeg or pdf file. The photos must be in full-color and will not be returned to the customer. Submission of the photo releases all right of ownership of the photo and authorizes WRCTC to publish the photo on the directory cover, or use as 374-5459 WRCTC desires, allowing proper acknowledgment to the photographer. The winners will see their photo on the front cover of the 2020 directory and will be awarded \$50. Employees and Directors are not eligible.

ATTENTION BUSINESSES: How Many Authorized Users are on Your Business Account?

To protect the privacy of information contained in your telephone account, WRCTC is only allowed to discuss account information with the person(s) listed on the account. This includes businesses. We must authenticate you (confirm your identity) before sharing account information. This is done by asking you two questions pertaining to your account that only you, as the account holder, would know.

As a business, you may want to check who is an authorized user on your account. If an 456-2333 employee retires or resigns, you may need to update your account. Also, if the account is listed **ONLY** in the business' name, you might want to consider adding an authorized user, or multiple users, to 244-5507 discuss account changes, payments or any other account data with our company.

Interested in adding or removing an authorized 375-3416 user? You will need to fill out an authorized user form. This form can be found on our website, www.wrctc.coop, or you may call our office at 777 or 605-244-5213 and one of Customer Service Representatives will be happy to help you.



Federal Universal Service Charges To Increase

West River Cooperative Telephone members will see an increase in the monthly Federal Universal Service Charge (FUSC) on their telephone bill effective July 1, 2019. A Federal Communications Commission (FCC) order changed the way telephone companies can recover their Federal Universal Fund contributions. The Federal Universal Service Fund Program is designed to help keep local 244-5289 telephone service rates affordable for all customers, in all areas of the United States.

Residential and single line businesses will increase from \$1.22 to \$1.59 (.37 cent increase). Multiple line businesses will increase from \$2.29 to \$2.98 (.69 cent increase). Please keep in mind that if you bundle your services, you do not see these charges as they are included in your flat bundle fee. Just one 456-2956 more reason to bundle!

Give MTI a Try!

As a telecommunications company, WRCTC 797-4470 depends on excellent employees, many of which graduated from Mitchell Technical Institute. At MTI, you will get the hands-on experience you will need.

Why MTI? MTI has 33 on-campus academic programs and 5 online programs. It is a military-friendly school with regionally unique programs. Not only is MTI an Aspen Prize Top 10 Community 376-3137 College, it is proud to have 99% of graduates employed or continuing their education within 6 months! Visit MTI online 257-2778 at www.mitchelltech.edu to learn more!



MTI Mitchell Technical Institute

Exploration Day

Explore Your Future!

DATE

Check out our regionally unique programs

Register online:
www.mitchelltech.edu

July 17, 2019

New WRCTC Members

Bison, Meadow, Sorum

Dietterle, Mason (West Place) 788-2847
Yung, Jim 866-4542

Buffalo, Camp Crook

Anderson, Todd 375-3397
Carpenter, Gaylen 375-3862

Lemmon

Schnell, Carson 701-376-4936

Nisland

Mitchell, Steve & Michelle 257-2937

SECURE PAY

Make a payment on your bill over the phone using a debit/credit card or check.

Available 24/7!
844-252-5267

**HELP is only a
Phone Call Away**
(24/7 Support)

SDPlains Help Desk
888-464-9513

Find Your Phone

Ten telephone numbers were hidden in last month's newsletter.

Those members who hunted and found their number were: Terry Bohnet, Vale; Dan Beckman, Jr.,

Prairie City; Larry Crawford, Newell; Iris Day, Meadow; Melvin Maxon, Lemmon; Donald Turbiville, Buffalo and Ethan Wiechman, Bison. Hidden in this issue are ten new numbers. If you find YOUR number, all you have to do is notify our office. The \$10 will then be deducted off your telephone bill. New connect numbers do not count.

Deadline is July 19, 2019.

**\$10
bill credit**

Office Closed

West River Cooperative Telephone Company's office will be closed Thursday, July 4th for Independence Day.



Round-Up Program

Do you know of someone who has suffered a hardship? Maybe you would like to serve on our Round-Up Committee?

Or maybe there is an organization in your area that has a project they wish to complete, but funds are tight. The WRCTC Round-Up Committee is currently seeking individuals who might be interested in serving on the WRCTC Round-Up Committee. Serving on the committee is simple. It requires two conference calls a year for three years. If you are interested in serving on the Committee, or know of someone in your area who could use a little help, please contact Rachel Eggebo at 605-244-5213 or 777. The new committee will meet in July via a conference call to select individuals or organizations deserving of the funds.

